

9.3.1 North American Technician Excellence Program (1)

Individuals Certified: 29,874
Number of Certificates: 36,090

<u>Certifications</u>	<u>Installation</u>	<u>Service (2)</u>
Air Conditioning	962	5,008
Air Distribution	243	1,481
Heat Pump (3)	864	14,516
Gas Furnace	1,655	9,127
Oil Furnace	43	736
Hydronics Gas	86	550
Hydronics Oil	14	216
Light Commercial Refrigeration	81	283
Commercial Refrigeration	32	129
Senior Technician		64
<u>Census Region</u>	<u>Certified</u>	
South	40%	
Midwest	26%	
West	19%	
Northeast	14%	
Canada	1%	

Note(s): 1) Third party certification program for heating and cooling professionals to ensure knowledge of proper installation and servicing of HVAC/R equipment. 2) All service specialties include their installation counterparts for free. 3) Heat Pump specialties include their Air Conditioning counterparts for free.

Source(s): Personal Communication, Kathy Corr, North American Technical Excellence, February 16, 2012.